



Unified Communication



Work from Anywhere
Work with MobeX



Your Unified Communication Suite

MobeX is a comprehensive suite of communication tools designed to optimise your business workflow, enhance collaboration, and boost productivity, regardless of where your team is located.

Utilising MobeX enables you to manage your business communications effortlessly and effectively. Experience uninterrupted communication with the ability to make and receive telephone calls over a secure, encrypted internet connection. By simply linking your business phone extension to a MobeX licence, you can begin reaping the benefits of digital calling.

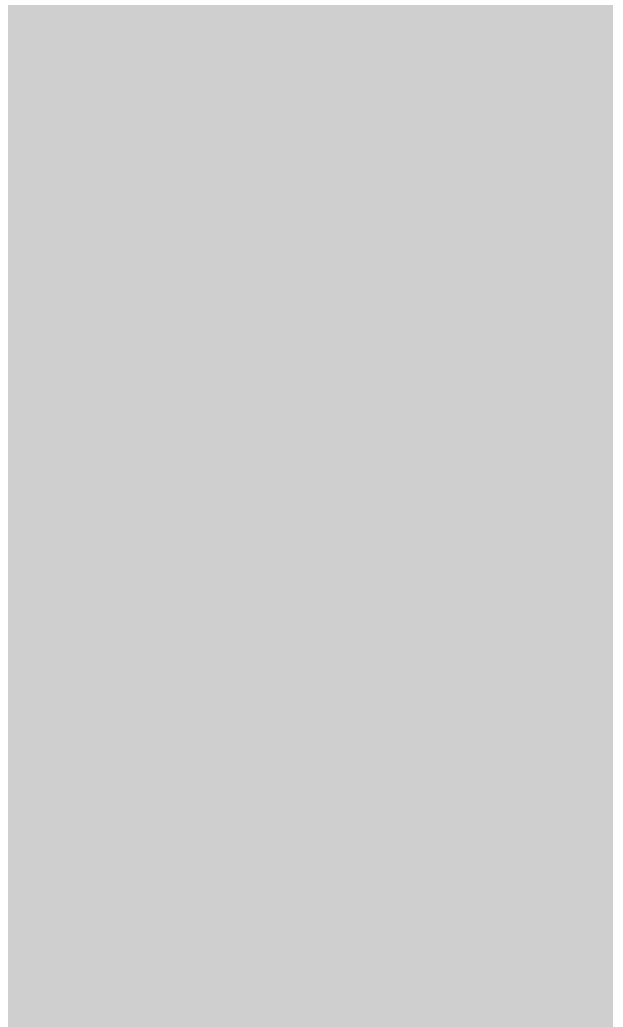
Accessible on both web and mobile platforms, MobeX ensures you have all your calls and communication information at your fingertips, no matter where you are. With an internet connection, you can stay connected and never miss a call again.



Transform your PC or laptop into a powerful communication hub with MobeX Web. This versatile application provides high-quality voice and video calls, instant messaging, presence status, and screen-sharing capabilities. Enjoy easy navigation through an intuitive interface, engage in interactive responses with features like BLF buttons, and access your cloud and local phonebooks. Stay connected from any location with an internet connection. MobeX Web is compatible with popular web browsers like Google Chrome and Microsoft Edge.



Take your office communication on the go with MobeX+, ensuring you never miss an important call. This mobile softphone application for Android and iOS devices keeps you connected to your business extension, allowing you to make and receive calls, access contacts, view your call history and utilise features like call recording from anywhere. MobeX+ offers a user-friendly interface and provides a clear view of colleagues and their availability while on the move.





Simplify your calling process and boost efficiency with MobeX UC. This application enhances calling efficiency by allowing users to dial numbers copied to their clipboard, saving valuable time and reducing errors associated with manual input. Alternatively, you can make outbound calls by entering the number into the user-friendly desktop dial pad. MobeX UC streamlines both inbound and outbound calls, featuring automatic pop-ups that display caller names and numbers.



Connecting MobeX directly into Microsoft Teams provides the ultimate integration by uniting all communication tools in one easy-to-use platform. Utilising MobeX 4Teams allows you to make outbound calls, review call history, and access your MobeX cloud phonebook directory, all within the familiar Teams environment. This integration streamlines collaboration for users relying on Microsoft Teams, offering smooth navigation and access to essential communication tools.



MobeX[®] busylight

Enhance workplace productivity and minimise interruptions with the MobeX Busylight. This USB-connected device provides a visual indication of your availability status, reducing unnecessary disruptions and improving focus. With customisable LED colours and audio ringtones, the Busylight ensures you never miss a call while promoting a more productive work environment. Its interactive responses alert you to incoming calls and messages effectively.



MobeX[®] touch

Experience the future of deskphones with MobeX Touch. This smart deskphone combines the power of the MobeX softphone with a dedicated hardware device. Featuring a 10.9-inch HD touchscreen, the MobeX Touch offers intuitive call management, video conferencing, access to business applications from the Google Play Store, and customisable features to suit your specific needs. Enjoy clear calls, video meetings, easy navigation, and interactive responses, all on a dedicated device.

**Grow your business
with the ultimate set
of communication
features**



MobeX Click2Dial is a Chrome extension that enables effortless outbound calling by launching calls with a single click from any web page, including web-based CRM platforms. MobeX Click2Dial saves you valuable time on every call, allowing you to dial faster and work more efficiently.

Business Comms - Simplified

MobeX integrates various communication methods, including voice and video calls, instant messaging, and presence status into a single platform. This unification aims to streamline communication workflows, reduce the need to switch between different applications and improve overall collaboration within a business.

Cut Your Calling Costs

MobeX is designed to be a cost-effective communication solution by leveraging WebRTC technology. This approach reduces the reliance on traditional phone lines and hardware, potentially lowering expenses associated with infrastructure, maintenance, and call charges. MobeX licences can also be used alongside a handset, perfect for hybrid workin

Supercharge Your Workflow

The MobeX suite of tools aims to enhance productivity by providing efficient communication and collaboration features. Features like click-to-dial, instant messaging, screen sharing, and integrated calling within Microsoft Teams are designed to optimise workflows, reduce errors, and facilitate quick communication.

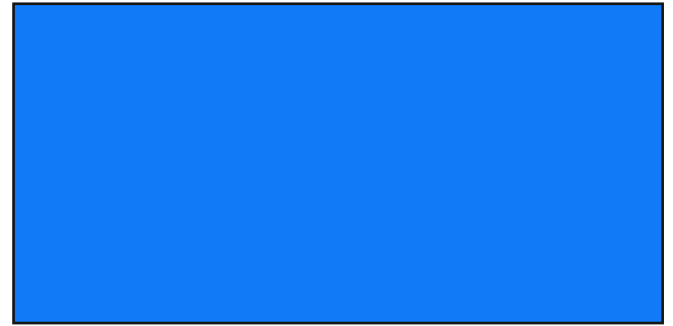


Get Started in Seconds

MobeX solutions, such as MobeX Web and MobeX+, emphasise ease of setup and accessibility. The documents highlight features like auto-provisioning and simplified installation processes, suggesting that users can quickly begin using the communication tools with minimal setup time or complex configurations.

Always Evolving

The MobeX suite is presented as a continuously evolving communication solution. The availability of different applications and integrations, along with features like customisable interfaces and access to application stores, suggests an emphasis on ongoing development and adaptation to meet ever-evolving communication needs.



Make it your own

Personalise your MobeX experience by adding your own profile image and setting customisable statuses to make colleagues aware of your availability. MobeX also accommodates users with dark mode for ease on eyes and various colour modes for those with visual impairments.

Elevate your calling

Feature	Description
Busy Lamp Fields 1	Easily view the statuses of colleagues with various presence indicators.
Presence Quick Actions 2	Hover over users' busy lamp fields to call, chat and video call colleagues.
Retractable Dialpad 3	Open and close the interactive dialpad on most system pages.
Keypad 4	Use the keypad to dial feature codes, agents and groups while on a call.
Custom CLI 5	When managing multiple business lines or running a marketing campaign, select the telephone number you would like to dial out from.
Feature Codes 6	Using the dialpad, enter Feature codes to set statuses, join call queues, transfer calls, etc.
Personalised Status 7	Create your own custom status to let colleagues know what you are up to.
DND 8	Restrict calls coming through to you by switching Do Not Disturb on.
Voicemail 9	Listen back to recorded voicemails via a custom feature code or click on the button in the menu
Search bar 10	Search for contacts, numbers, chats and groups.
Clipboard Calls 11	With MobeX UC enabled, simply copy a recognised number to add it to your clipboard to initiate a call.
Click to call 12	Effortlessly dial any number with a single click using MobeX Click2Dial.
Device Swapping 13	Transfer an active call from your mobile to your desk handset.
Notification Bell 14	Using the dialpad, enter Feature codes to set statuses, join call queues, transfer calls, etc.
Avatars 15	Personalise your user profile with a custom profile image. This helps colleagues easily identify you on their BLF screens.
Dark Mode 16	Relieve stress on the eyes with a dark mode interface.
Alternative Colour Mode 17	Key colours can be changed for those who are visually impaired.
Custom Layout 18	Users can be assigned to groups by department or company name. Easily switch groups using the pre-set BLF layouts based on your preferences.

Elevate your calling

Feature	Description
Local Phonebook 19	When on a smartphone, use MobeX+ to contact your local contacts.
Cloud Phonebook 20	Browse contacts from your hosted telecoms directory.
Call History 21	View and manage your recent call history. Perform actions such as calling back from this page.
Chat 22	Quickly and efficiently chat and share files with colleagues. You can chat one-on-one or in a group.
Group Chats 23	Communicate with a number of users in a single shared chat room.
Chat Pop Ups 24	Take your chats to different pages with minimal chat windows.
Video Conference 25	Collaborate with other MobeX users face-to-face with enhanced video conferencing within seconds.
Quick Join 26	Quickly and effortlessly join conference meetings via a link.
Schedule Conferences 27	Set up meetings with MobeX users in advance of the meeting date and time.
Meeting Calendar 28	View your upcoming meetings. See the organiser, guests and any notes.
Conference Chat 29	Utilise the built-in chat function while attending a conference.
Multi Screensharing 30	Multiple users can share their screens simultaneously while using MobeX's video conferencing.
Mute Incoming Calls 31	Mute incoming calls via MobeX when you are not able to answer them.
Blind Transfer 32	Transfer a caller to another agent or group without speaking to the new agent first.
Receive a call 33	Receive a call from anyone, regardless of your location.
Transfer 34	Transfer calls between yourself and other users.
Switch to other calls 35	Switch between two or more calls while keeping others on hold.



WebRTC Communications Platform

